

Elite Plumbing is a boutique plumbing business in Victoria who have a team in the field working on domestic, commercial & maintenance plumbing projects. They use simPRO to manage their jobs, and are very happy with it, but they were finding that their methods for tracking their labour hours were lacking.

Cammy McGregor, Elite's Admin and Accounts manager, told us that before finding out about Quickbooks Time and SyncEzy it was becoming difficult for the field staff to remember what jobs had been completed and remember to complete their timesheets, particularly when they were carrying out maintenance work and the volume of jobs was quite high.

They wanted to eliminate this issue and find a way for the staff to easily and accurately record their time daily rather than weekly. When another SyncEzy plumbing company client told Cammy about Quickbooks Time she was very keen for them to give it a go. Onboarding was hassle-free and the field staff have given positive feedback, saying that the app is easy to use.

In reflecting on the integration, Cammy said:

**SYNCEZY AND
QUICKBOOKS TIME ARE
WORKING REALLY WELL
FOR US SO FAR. IT'S
SOLVING OUR
PROBLEMS.**

CAMMY MCGREGOR - ADMIN & ACCOUNTS MANAGER AT ELITE

