We spoke to Lisa Cain from CPE Switchboards about her use of the simPRO to Quickbooks Time integration and how it has helped their company.

Q: What were your processes before using the simPRO to Quickbooks Time integration?
A: We used manual handwritten timesheet books which would be handed in to our accounts team to double-check against the time card and manually enter into our payroll system against the correct job #. Our time clock with cards would punch the in and out time for each employee as they put it into the machine.

Q: What made you want to change?
A: We were in the process of implementing simPRO so thought Quickbooks Time would be a more efficient way to get the time booked directly to the jobs without having to manually enter everything.

Q: How did you find SyncEzy?
A: Our trainer for simPRO referred us to talk to SyncEzy about what options they could provide to integrate electronic clock in and out systems that would sync with our simPRO system.

Q: What have been the big wins whilst you have been using the integration?
A: Definitely better reporting and efficiency. It put more onus onto the employees to clock in and out of the correct jobs instead of relying on accounts to correct every timesheet where information wasn't entered correctly. Saved a lot of manual entry and brought us up with the times.

Q: Lastly, if you were describing the integration and its value when chatting to a friend, how would you describe it?
A: SyncEzy have been great to deal with. Very friendly, helpful and they never make the questions you have too much to deal with. Matthew has been a great contact point for quick answers and solutions.

BETTER REPORTING AND EFFICIENCY

LISA CAIN - ACCOUNT MANAGER AT CPE SWITCHBOARDS