

We spoke to Cindy Muscat from SecureX about her use of the simPRO to Xero Payroll integration and how it has helped their company.

Q: What were your processes before using the simPRO to Xero Payroll integration?

A: Technicians submitted paper-based timesheets each week for the payroll officer to manually breakdown each timesheet and process the pays via Xero Payroll, as well as recording job times/notes into simPRO.

Q: What made you want to change?

A: Our processes were very manual and time consuming for both the technicians and office administration. We identified an automated integration would minimise data entry errors, cut back on double handling, reduce processing time for both technicians & office administration and provide reliable real-time job information for the scheduling/management team.

Q: How did you find SyncEzy?

A: We conducted lots of research trying to find the right integration for the multiple systems we use and SyncEzy kept rising to the top of the list, being partners with both simPRO and Xero. After making initial contact with SyncEzy, we felt confident we were on the right track.

Q: What have been the big wins whilst you have been using the integration?

A: Time is the biggest win for us, our timesheet processes are so much more efficient, freeing up time to focus on other areas of the business and removing the frustration of processing pays. We have also seen a significant improvement in job data getting back to the scheduling/management team quickly which has reduced our invoicing cycle, improved cash flow and enhanced business performance reporting.

Q: Lastly, if you were describing the integration and its value when chatting to a friend, how would you describe it?

A: SyncEzy is the missing link between simPRO and Xero that we needed to improve our timesheet/payroll processes. The integration set up was seamless, the integration portal is very easy to use and the ongoing support is great. This integration has saved our business so much time and money, our only regret is we didn't engage SyncEzy sooner.

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ENGAGE SYNCZY EARLIER**

CINDY MUSCAT - FINANCE MANAGER AT SECUREX